

CITY AND COUNTY OF SWANSEA DINAS A SIR **A**BERTAWE

To:

Councillor Mark Child Cabinet Member for Health & Wellbeing Please ask for: Gofynnwch am:

Scrutiny

Scrutiny Office

01792 637256

Line: Llinell

e-Mail

e-Bost:

Uniongyrochol:

scrutiny@swansea.gov.uk

Date Dyddiad:

14 June 2017

This is a letter from the Adult Services Scrutiny Panel to the Cabinet Member for Health and Wellbeing following the meeting of the Panel on 13 June 2017. It is about the pre-decision scrutiny of the Adult Services Commissioning Review.

Dear Cllr Child

Adult Services Commissioning Review Scrutiny Meeting 13 June 2017

Thank you for your attendance at the Adult Services Scrutiny Panel on 13 June 2017 and for answering questions on the Adult Services Commissioning Review and the final Adult Services service model, ahead of the Cabinet meeting on 15 June. We appreciate your engagement and input and that of the Head of Adult Services.

After discussing these aspects in detail with you we would like to make the following comments about the proposed decision:

- 1. We believe this is the right direction of travel, recognising that the model is currently aspirational. But we do feel that a lot of work will be needed to deliver a service that meets these aspirations.
- 2. There is no timescale attached to some aspects of the model. We recognised that things are at an early stage but would like to see a timeline particularly in relation to key parts of the model such as:
 - a. Day care and residential facilities
 - b. Dementia support and rapid response (this is detailed in the model as a longer term aspiration; we felt that this should be a much higher priority).
 - c. An end date for the Advocacy Review.
- 3. We felt that better partnership working with the third sector could be developed. We had concerns about the sustainability, resilience and core funding of third sector organisations where their services may be required in developing the model.
- 4. We believe developing a joint strategy for older people is vital and would like to see this achieved on a cross cutting basis. We expect therefore that other departments

- such as transport and housing will be active partners in developing such a strategy and their work will be complementary to that being undertaken by social services.
- 5. We agree with the development of a joint accommodation strategy for older people but would like to see evidence of work with the housing department and RSLs in developing this work and particular increasing the support available through speedier adaptations and an enhanced benefit advice service. We recognise that a mini-review is being undertaken of benefit advice services but note that this appears to be a mapping exercise as opposed to an enhancement. We would welcome your views as to how any identified gaps in this service can be met in the future.
- 6. We were pleased to hear that Adult Social Care and ABMU Health Board are working together to deliver an integrated domiciliary care service.
- 7. We felt that Housing Adaptations Services need further investment to enable people to leave hospital more promptly and to live in their own homes for longer.
- 8. It is vital that we continue to get individual care packages in place as promptly as possible (not losing sight of individual needs in the drive to get model in place).
- 9. We would like more information on the work to develop a city-wide reablement service including funding, and how it will work.
- 10. We would like to look at the new approach to 'outcome focused commissioning' further at a future scrutiny panel meeting. When would you envisage enough work will have been carried out on this to make such a scrutiny worthwhile?

We would appreciate a response giving your thoughts on the contents of this letter.

Could we have your reply by 5 July 2017. Yours sincerely

Councillor Peter Black (Convener for the meeting, Adult Services Scrutiny Panel)

Welsh Liberal Democrats, Cwmbwrla Ward 115 Cecil Road Manselton, Swansea SA5 8QL www.peterblack.wales cllr.peter.black@swansea.gov.uk

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